Keeping
Downtown Akron
Clean, Safe
and Vibrant

Downtown Akron Clean & Safe Ambassador program is possible with support from Akron METRO Regional Transit Authority.

DOWNTOWN AKRON PARTNERSHIP
Greystone Hall, 103 S. High St., 4th fl.
Akron, Ohio 44308
330-374-7676
downtownakron.com

Promoting and building a vibrant and valuable downtown
safe@downtownakron.com
clean@downtownakron.com

AMBASSADOR HOURS OF OPERATION

Cleaning Ambassadors:
Mon. - Fri. 7 a.m. - 3:30 p.m.

Safety Ambassadors:
Mon. - Wed. 7 a.m. - 8 p.m.
Thurs. - Fri. 7 a.m. - 11 p.m.
Sat. 11 a.m. - 11 p.m.

For Ambassador services or to report a problem, call the on-duty supervisor during hours of operation at 330-706-7383
Akron Police Non-Emergency: 330-375-2181
Akron Police Emergency: 911

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SATISFACTION WITH DOWNTOWN SAFETY
96.4% are either very satisfied or satisfied

SATISFACTION WITH DOWNTOWN APPEARANCE
88.8% are either very satisfied or satisfied

SAFETY COMMUNICATIONS

To receive safety, traffic and emergency alerts from Downtown Akron Partnership email safe@downtownakron.com.
SAFETY AMBASSADORS

- Provide escorts to and from businesses and parking locations
- Report on potential and actual emergencies
- Work with street level businesses to address security/safety concerns
- Work to connect panhandlers to available service agencies

VEHICLE AND PARKING TIPS

- Lock your car and secure all windows
- Park in high-traffic, well-lit areas if possible
- Do not leave valuables in plain view
- Do not leave your car running unattended
- Do not leave any keys in the car, locked garage or hide-a-key box
- Remember where you park

PERSONAL SAFETY TIPS

- Report any thefts, break-ins or suspicious activity to an ambassador, police officer or parking personnel immediately
- Leave only the ignition key with an attendant, mechanic or valet
- Have your keys in hand before walking to your car
- Do not leave personal identification documents, ownership title or credit cards in your vehicle
- Keep vehicle information numbers (VIN) and insurance information with you

For non-emergency concerns about a parking deck or parking lot, call ABM Parking Services at 330-375-2594.

HELP KEEP DOWNTOWN ONE OF THE SAFEST NEIGHBORHOODS IN AKRON

- Use your security system and do not “buzz in” individuals without knowing who they are
- Question individuals walking through your office by asking if they need assistance
- Be especially cautious when employees are gathering for a meeting, party or luncheon
- Make sure all windows and doors are locked and secure
- Keep current inventory records of all equipment with their serial numbers
- Keep valuables out of sight and lock your office if you step away from your desk
- Keep the exterior of the building clear, open and clutter-free

BE PREPARED

- Always be alert and aware of the people around you
- Be aware of locations and situations which would make you vulnerable to crime, such as alleys and dark parking lots
- Get to know your business neighbors
- Don’t be afraid to report anything suspicious