



## DOWNTOWN AKRON Clean & Safe Ambassador Program



*Downtown Akron Partnership  
Ambassadors are committed to keeping  
Downtown Akron a safe, clean and vibrant  
place to work, live and play.*

### Safety Communications Network

Downtown Akron Partnership has initiated a Safety Communications Network. Safety Alerts, Safety Updates, Traffic and Street Closing Updates and Emergency Bulletins are sent via e-mail to those who subscribe to our safety email lists. Email [safe@downtownakron.com](mailto:safe@downtownakron.com) to be placed on the recipient list.

### Direct business services include:

- Email alert system works to keep Downtown businesses and individuals informed when dissemination of details about suspicious or criminal behavior could prevent other occurrences.
- Email alerts as needed to front-line security personnel with surveillance camera and police photos
- Email information to stakeholders about crime resolution
- Contact business neighbors when appropriate, to provide information on suspicious behavior in the area
- Deploy ambassadors as needed and contact surrounding businesses to find additional information

We invite you to share any safety/security information, tips or concerns with us by email to [safe@downtownakron.com](mailto:safe@downtownakron.com) or phone 330-706-7383.

### Block Watch

Quarterly Block Watch meetings are held in conjunction with the Akron Police Department. These meetings focus on various issues of interest to Downtown businesses, employees and residents. Email [safe@downtownakron.com](mailto:safe@downtownakron.com) to be added to the Block Watch notification list.

### Hours of Operations

**Cleaning Ambassadors:** Mon-Fri 7 a.m. - 3:30 p.m.

**Safety Ambassadors:** Mon-Thurs 7 a.m. - 8 p.m.  
Friday 7 a.m. - 11 p.m.  
Saturday 11 a.m. - 11 p.m.

Thursday, Friday and Saturday hours extended as needed within the Entertainment District

To report a cleaning issue or a non-emergency safety concern, email [safe@downtownakron.com](mailto:safe@downtownakron.com) or call 330-374-7612 or 330-374-7676.

To request a safety escort or to report a problem, contact the Duty Supervisor:

**330-706-7383**

or the Operations Manager at  
**330-706-7374**

To report a crime in progress or a medical emergency, call **911**.

To request additional copies of this brochure or other brochures in our Downtown safety series, call 330-374-7676 or e-mail [safe@downtownakron.com](mailto:safe@downtownakron.com)



Greystone Hall, 103 S. High St., 4th fl.  
Akron, Ohio 44308

[www.downtownakron.com](http://www.downtownakron.com)  
330-374-7676 • fax 330-374-7620

*Promoting and building  
a vibrant and valuable Downtown*

[safe@downtownakron.com](mailto:safe@downtownakron.com)  
[clean@downtownakron.com](mailto:clean@downtownakron.com)

## METRO

Downtown Akron Clean & Safe Ambassador Program is a program of Downtown Akron Partnership with assistance from Akron Metro Regional Transit Authority and Goodyear Tire & Rubber Company.



## Safety Ambassadors

- Deter panhandling and other quality-of-life issues
- Provide escorts to and from businesses and Metro transit
- Provide a recognizable physical presence
- Report on potential and actual emergencies that require police, fire or EMS
- Work with street level businesses to address security/safety concerns

## Cleaning Ambassadors

- Provide supplemental cleaning services to Downtown sidewalks
- Remove litter and graffiti
- Pressure wash sidewalks
- Identify and complete special projects
- Maintain Downtown planters and hanging baskets

## All Ambassadors

- Identify and remove graffiti
- Provide information and directions to visitors
- Jump car batteries and unlock car doors for stranded motorists
- Are certified in CPR and First Aid

*All ambassadors are cross trained and may assume duties of one another when needed.*



*Keeping Downtown sidewalks clean*



*Deterring panhandling*



*Assisting with lockouts*



*Monitoring bike parking at special events*



*Maintaining hanging baskets*



*Cleaning bus shelters*



*Assisting motorists with battery jumps*



*Assisting the less fortunate*



*Directing Motorists*



*Helping when needed*



*Power washing Downtown sidewalks*



*Helping with crowd control*



*Alerting police to criminal activity*



*Training in CPR*



*Checking in with Downtown businesses*



*Providing escorts*

# Safety is everyone's business